



Celebrating

C.O.U. Bwindi Community Hospital

Years



Of providing Excellent Health Care

20TH ANNUAL REPORT

Uganda Nursing
School Bwindi

Uganda College of Health
Sciences Bwindi

OUR VISION: A healthy and productive community free from preventable diseases and with excellent health services accessible to all.

Our Mission: Serving Jesus Christ through giving healthcare and life in its fullness to the staff, patients, clients and visitors in the Hospital and Community



A boy carries his mosquito net supplied by BCH to prevent Malaria

Vision 2025: A regional centre of excellence offering tertiary health care, training top notch healthcare professionals and leading in innovations and research.

Executive Summary

Dear Friend,

I extend a warm welcome to our annual report for the financial year 2022/2023.

I would like to express our heartfelt gratitude on behalf of Bwindi Community Hospital for the unwavering support, of all forms, that has enabled us to consistently provide high-quality healthcare and train healthcare professionals in one of Africa's most underserved regions.

This report encapsulates a year defined by not only the profound challenges of the post-COVID-19 pandemic but also notable achievements that showcase our commitment to quality care and community well-being.

This year marks our 20th anniversary in delivering exceptional healthcare services, a milestone made possible by the generosity of individuals like you who are dedicated to making the world a better place for all.

As we commemorate 20 years, it is crucial to highlight the following achievements:

- We have established one of Uganda's largest and most active community mental health programs, benefiting over 5,000 individuals and households.
- Established a Neonatal Care Center of Excellence, leading to a 76% reduction in under-five mortality over the past decade, with the current rate at 22.7/1000 live births. This achievement was enabled by our mobile Community Health Information System (mCHIS), facilitating real-time community engagement.
- A remarkable 97% of mothers in our catchment area now give birth in healthy facilities, surpassing the national rate of 70%.
- We have successfully reduced Gender-Based Violence among the Batwa community from 38% in 2018 to 19% in 2022.
- Pit latrine coverage among the Batwa has increased from 60% in 2018 to an impressive 83% in 2023.
- Our research program is thriving, with two ongoing studies: The Emerging Infectious Disease Intelligence research project in partnership with the University of California Davis and Antimicrobial Resistance in under-5 children with Colgate University. These projects align with our long-term goal of becoming a regional center of excellence in research.
- In terms of health education, Uganda Nursing School Bwindi will host its 3rd graduation and celebrate a decade of training top-notch healthcare professionals. Uganda College of Health Sciences; School of Clinical Medicine and Community Health will also hold its inaugural graduation ceremony. Over 250 students will be receiving certificates and diplomas in various fields.



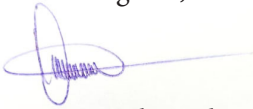
Dr. Owamukamaeli Asaph

This Annual Report reflects our past achievements and paves the way for a future where healthcare excellence knows no bounds. Together, we will continue to shape the story of Bwindi Community Hospital—a story of care, innovation, and unwavering dedication to our community.

I extend our heartfelt thanks to the Bwindi Community Hospital Team and our esteemed partners for their trust and collaboration on this remarkable journey. Your commitment fuels our vision of a healthy and productive community, free from preventable diseases, and providing accessible, excellent healthcare services for all. We eagerly anticipate the chapters yet to be written.

I would be honored if you could continue reading to explore our impact on the community in greater detail.

Warm regards,

A handwritten signature in blue ink, appearing to read 'Owamukamaeli Asaph', with a long horizontal line extending to the right.

Dr. Owamukamaeli Asaph
Executive Director

UNSB 2nd Graduation in Pictures



Batwa Development Program entertaining the guests



Geofrey, one of the Batwa after graduating with a certificate in Nursing



Some of the graduates and the guests cut the cake

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Uganda College of Health Sciences Bwindi (UCHSB)

Vision: Leading Healthcare revolution and research for a healthy community.

Mission: To deliver knowledge and skills that significantly increase learners' contribution to solve local and global health challenges.

We envisage health workers committed to excellence in professional practice, employing critical thinking, research and analytical skills in the delivery of high-quality care.

US\$ 215,500 annually runs the school.



UCHSB students reviewing an X-ray

Top Achievements:

- Recruited a full time Principal for UCHSB
- Purchased 5 copies of practical internal medicine booklets for UCHSB
- Received 39 box donations of clinical books to support the diploma in clinical medicine school.
- Introduced electronic school pay system
- Initiated process of starting certificate in Lab program

Aspirations

- Introduction of e-courses and other allied health programs such as certificate in lab, sonography, pharmacy etc
- Acquire a vehicle for administration activities. Cost US\$ 50000
- Collaborate with UNSB for accreditation of sonography course.
- Operationalize Nyamwegabira Campus.
- Have a full time dedicated school accountant

Uganda Nursing School Bwindi- Uganda Christian University Affiliate

Vision: An outstanding institution in health care training to solve health challenges in the community.

Vision 2025: To become a University.

US\$ 432,830 annually runs the school.

Top Achievements:

- Successfully hosted our second graduation ceremony in August 2022, a testament to our commitment to education and growth.
- Acquired a state-of-the-art school management system, enhancing our educational infrastructure and efficiency.
- Maintained an impressive 100% pass rate for diploma direct students, surpassing the national average of 97%.
- Achieved a remarkable 97% pass rate for certificate students, exceeding the national pass rate of 91%.
- Recruited a dedicated full-time midwifery tutor and clinical instructor, strengthening our teaching faculty.
- Sustained strategic collaborations and partnerships with prestigious international universities, including the Orvis School of Nursing.
- Enriched our resources with the recruitment of an assistant librarian who also serves as a skills lab attendant.
- Invested in equipment to enhance the services offered by our student guild.
- Supported our dedicated staff in pursuing Masters and PhD degrees, aligning with our vision to meet the standards of Vision 2025 in becoming a university.
- Celebrated national success as female football champions, further highlighting our sports prowess.



UNSB students getting ready for exams

Aspirations

- Increase capacity license from 250 to 500 students.
- Ensure 24/7 internet availability and increase from 7mbps to 20mbps. Cost US\$ 40000 a year.
- Accreditation of family planning and sonography courses Cost. US\$ 11,352 a year.
- Recruit and build staff capacity to meet the standards of vision 2025.
- Start and advertise for BNS program
- Construct a hostel for for students' accommodation. Cost US\$ 457,143
- Follow up the accreditation of BNS with UCU medical school and NCHE.
- Acquire a bus for transportation of students. Cost US\$ 80000.
- Acquire land for external placement at kambuga
- Improve sports field drainage system and creation of grounds for other games.



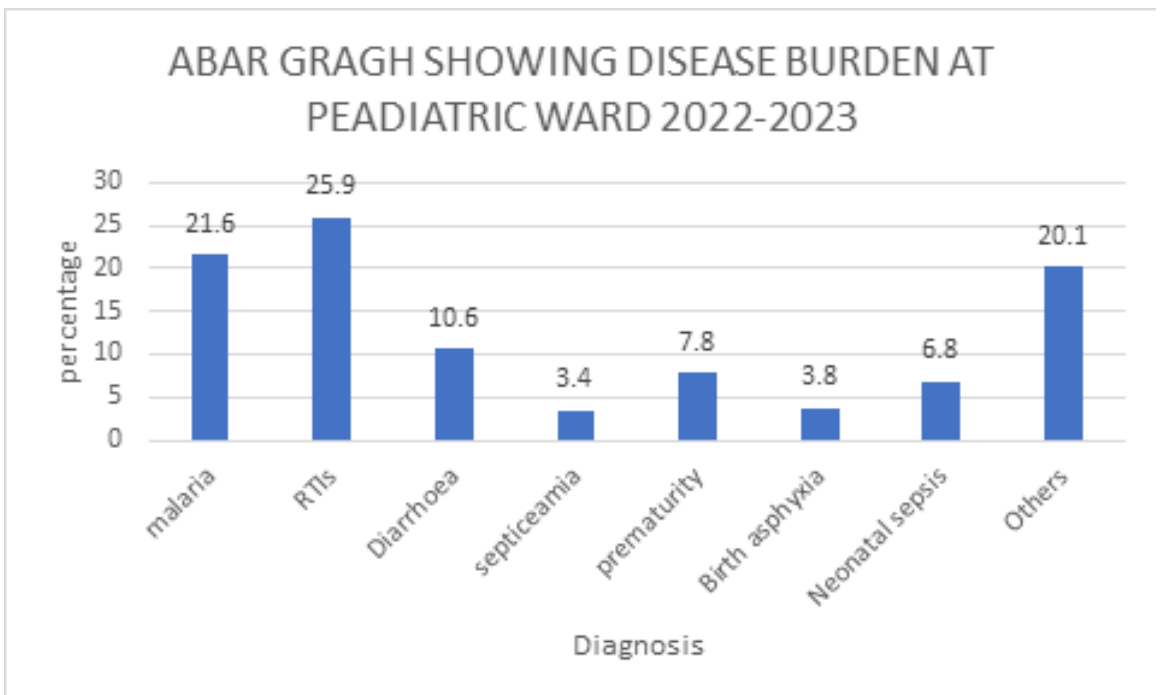
Child Health Program Area

Goal: To improve child health through education, prevention and high quality treatment services in a child centered environment.

We offer a comprehensive range of specialized pediatric health care services, such as; neonatal care, nutritional services, chronic pediatric health care, management of acute infectious diseases and emergencies acute infectious diseases, emergencies, and parent and caregiver health education.

The number of unwell children who received such life-saving services in 2022/2023 was 1093. Out of these 222(20.3%) were neonates of whom 82 (37%) were prematures, 6(2.7%) babies had congenital abnormalities that required specialized surgery and 27 (2.5%) had severe acute malnutrition requiring inpatient care. We registered (11%) increase in enrolment to pediatric chronic health care clinic.

US\$161,700 annually runs this program area.



Top achievements:

- Premature survival rate is at 95%.
- Recruited a physiotherapist for rehabilitation of children with cerebral palsy.
- Acquired 2 CPAP machines to help babies breathe.
- Acquired a TV set to aid in education programs on ward and keep children engaged.
- Maintained survival rate of malnourished patients at 100% due to maintained inpatient and outpatient therapeutic clinics, adherence to IMAM guide lines, weekly, nutritional demonstration cooking teaching sessions for mothers.

Aspirations:

- Maintain a pediatrician.
- Modification of the HDU to meet ICU standards and isolation units
- Acquire more equipment like 2 infusion pumps for the general ward, 2 Oxygen concentrators, 3 cooling blankets and 2 ECG monitors.
- Develop a rehabilitation program to cater for the children with neurological and physical disabilities especially children with cerebral palsy.
- Recruit a nutritionist to follow up with, outpatient, inpatient therapeutic care and reduce relapses.



Robert, a nurse working on the pediatric ward, places a baby on Continuous Positive Airway Pressure (CPAP)



HIV/AIDS and TB Program Area

Goal: A community free from HIV/AIDS and TB transmission and with all infected clients accessing treatment programs in a safe, confidential and friendly environment.

The United States Agency for International Development (USAID) has a cooperative agreement with Uganda Protestant Medical Bureau (UPMB) to implement local service delivery for HIV and AIDS activity (LSDA) project to maintain HIV epidemic control and end Aids by 2030 in Uganda. Bwindi Community Hospital, under UPMB, is a beneficiary of this agreement contributing to attainment of the UNAIDS 95-95-95 targets by 2030, through ensuring that at least 95% of People living with HIV know their status, 95% of those who are HIV positive are linked to care & treatment, and 95% of those on treatment achieve viral load suppression.

Currently, we have 1148 clients in the clinic up from 1128 in the last financial year, and all are on highly active antiretroviral therapy. Of these, 78 are children (0-19 years), and 120 are PMTCT mothers. 1060 (92.3%) are on their preferred 1st line anti-retroviral therapy (ART) regimen, 86 (7.4%) are on 2nd line ART regimen. 2 clients are on third line and are doing well.

US\$ 210,830 annually runs this program area

Top Achievements:

- We tested 3214 clients in this year compared to 4688 in the last year. 54 (1.68%) clients tested positive, and, were connected to care and started on highly active antiretroviral therapy (HAART).
- 35 (64.8%) of the HIV positive clients were done Recency Testing as a requirement by MoH for all clients who test HIV positive in all the sentinel sites. 28 (80%) had long term infection whereas 7 (20%) had short-term infection.
- Enrolled 26 clients on post exposure prophylaxis services & offered them appropriate ART regimen as stipulated in the consolidated guidelines 2020. Of these, 20 (77%) had had sexual exposures, six (23%) had needle stick injuries with HIV infected individuals, none of them became positive.
- 648 clients were screened for Tuberculosis and 08 (1.2 %) were positive.
- Maintained Our elimination of mother-to-child transmission (EMTCT) positivity rate at 0%
- Enrolled 60 exposed infants in Early infant HIV diagnosis (EID).

- Increased the proportion of virally suppressed clients in care from 95.5% last year to 98.6% this year.
- We have 26 active TB patients in care and the TB treatment success rate is 98% whereas case notification rate is 70%.
- Received desk top computers to help in Point of care electronic medical records (EMR) system.
- Updated Uganda EMR system.

Aspirations:

- Intensify adherence counselling and psychosocial support to retain clients in care as well as achieve the targeted viral load suppression.
- Continue engaging all stake holders in HIV prevention sensitization and awareness campaigns.
- Accelerate HIV case finding through continuous multi-strategy approaches.
- Procure more education materials to educate people about HIV while in the hospital and in the community.
- Have a specialist (chronic care) to manage our HIV positive people who have other co-morbidities.

Sexual and Reproductive Health Program Area

Goal: To reduce maternal morbidity and mortality, under-fives mortality and total fertility rate through quality antenatal and post-natal care, safe deliveries for all women in our catchment area, improved access to treatment for sexually transmitted infections and all individuals having access to family planning.

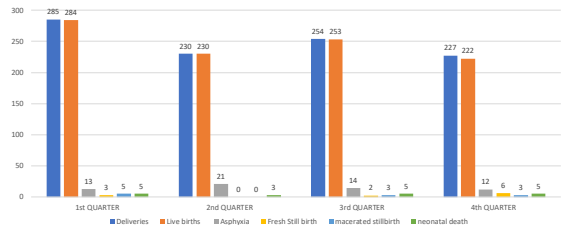
We have maintained targeted prenatal care, routine obstetric sonography, safe delivery including emergency caesarean procedures, family planning, and a youth-friendly clinic. This has helped us to uphold our promise to all of our clients to provide them with high-quality sexual and reproductive health services. In the last financial year, we had 651 normal deliveries, 430 mothers needed cesarean sections and 0 maternal deaths.

US\$274,467 annually runs this program area

Top Achievements:

- 2809 pregnant women attended our prenatal care services. 24% (680) of the total visits were for first visit and 66% (451) returned for fourth visit.
- Conducted a total of 1081 deliveries, and 37.8 % of these were mothers who had stayed in the hospital waiting hostel.
- 38% (120) of hostel admissions were equipped with different skills like making baby caps, socks, pads, baskets etc. Thanks to skilling the mothers project.
- Enrolled 26 mothers in the prevention of mother to child (PMTCT) program.
- Maintained the Integrated family planning services into all service areas across the hospital.
- Maintained number of live babies at discharge at 98%
- Increased family planning uptake. 3493 clients received family planning compared to 2609 clients in the last financial year. Of these 1000 (28.6 %) took long term while 904 (54.5%) took short term.
- 447 clients were screened for cervical cancer and 12 had positive lesions which were treated with thermo ablation.
- Identified and immunized babies born by HEPB positive mothers within 24 hours.
- Acquired a new Cardiotocogram machine.
- Acquired new Adjustable delivery bed.

A graph showing fetal outcomes in the last year



Aspirations

- Boost cancer screenings in post-partum women.
- Have a well-equipped premium delivery room for mothers who need special care.
- Well-equipped High Dependency Unit.
- Create a gynaecology ward.
- Expand the kitchen on the mothers waiting hostel
- Separate Operation Theater for obstetric cases.
- Having warm bulbs in labour suit and Kangaroo Mother Care room

Surgery Program Area

Goal: Be able to offer emergency surgical care for obstetrics, trauma and non-trauma conditions at any time, as well as reducing disability through operative interventions.

We provide a variety of surgical interventions, such as major and minor surgeries, for obstetric, trauma, and non-trauma patients. Although laparoscopic technology is also an option, open technique is the preferred method for most surgeries. Our operating theatre is open 24 hours seven days a week. In the last financial year, we were able to work on 831 surgical cases. 293 (35.3%) were specialized surgeries (VVF repair, Urology, orthopaedic and eye operations).

US\$230,245 annually runs this program area

Top achievements

- Post operative sepsis rate is now at 0%
- Have not had any death on the operating table.
- Offered specialized surgeries like urethroplasty, hypospadias repair, open prostatectomy, thyroidectomy, cis-track operation, Trans vaginal hysterectomy, Transabdominal hysterectomy, Myomectomy, Trans urethral resection of the prostate and Open reduction internal fixation.
- On job training of the local team to perform Trans urethral surgery
- Maintained partnership with our partners
- Full time surgeon cover



Surgery team preparing instruments



External fixation for bone fractures

Aspirations:

- Increase utilisation of minimally invasive surgical services especially laparoscopy and arthroscopy.
- Recruit an anesthesiologist and anesthetist at bachelor's level.
- To enhance utilization of have a functional ICU services and train more staff in critical care.
- Modification of the operating theatre (OT) to have sterilization area to outside .
- To have exchange program with other modern operating rooms
- To have an oxygen plant for continuous supply of oxygen.
- Contract a biomedical engineer specifically for endoscopic equipment.



Community Health and Batwa Program Area

Goal: Effective and efficient Health promotion and disease prevention in the community

We serve over 70,000 people in 101 villages and we work with 525 Village Health volunteers, including 23 from Batwa settlements, to reach each of the 17,023 households in the area. We have integrated mobile and digital technology using SMS messaging to further improve Maternal and child health, promote health insurance, and health rights awareness in our catchment area.

We are also working with Azimuth World Foundation(AWF), a US based charitable organization, on the livelihood project. This partnership was geared towards improvement of sanitation and hygiene among the Batwa pygmies.

The Epicenter for Emerging Infectious Disease Intelligence Research project is still on going in collaboration with University of Davis, Uganda Virus Research Institute, Gorilla Doctors and Rugarama Hospital. So far 666, participants have been enrolled. We are also collaborating with Colgate University on Anti-Microbial Resistance and so far 275 out of 720 participants have been enrolled

US\$ 209,879 annually runs this program area

Our Impact on the Batwa

Parameter	Previous year	Now
1. Total Population of Batwa.	787	989
2. Births among the Batwa:	21	23
a. Health facility Based	18	23
b. Home based	3	0
4. Deaths among the Batwa:-	15	3
a. Under five deaths	2	1
b. Maternal deaths	1	0



Top Achievements:

- Under-5 mortality in our catchment area stands impressively low at 27 deaths per 1000 live births.
- We successfully implemented the Child Days Plus program in all 16 schools and 15 villages within our immunization catchment area, benefiting 1330 children.
- Remarkably, less than 1% of children under 5 in our area suffer from mild or severe malnutrition.
- Our house-to-house polio campaign reached an impressive 1865 out of 2021 children, accounting for 92% coverage.
- Every pregnant woman and individuals testing positive for malaria at BCH receive mosquito nets, ensuring their health and well-being.
- We've seamlessly integrated mental health services at BCH, with 4284 patients benefiting since 2013, and an additional 350 patients this year.
- Our unwavering support for chronic care patients includes delivering essential medicines to approximately five patients per cycle, ensuring consistent care.
- As part of our livelihood project, we have successfully installed solar systems in all Batwa settlements, improving their living conditions and sustainability.



BCH team conducted malaria tests in the community on the World Malaria day

Aspirations:

- Step up our intra and inter-collaboration efforts for sustainability of the program.
- Follow up and monitor the progress of individual patients with MNS conditions.
- Establish Interpersonal Therapy for groups (IPT-G) and other therapeutic groups in the community for better community mental health.
- Do more of Occupational, Social & Psychotherapy than physical therapy.
- Recruit an Occupational Therapist and a Social Worker
- To maintain monthly collection of EPI Vaccines and maintain doing EPI outreaches.
- To maintain our relationship with our volunteers in our communities especially VHTS.
- Improve on our data management.

Byumba & Kanyashogye Satellite Clinics

Goal: Sustainable quality healthcare with focus on disease prevention and improved utilization of health services.

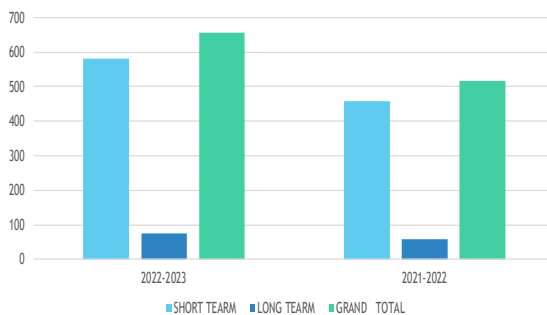
Byumba and Kanyashogye are satellite clinics of BCH, located in remote sub-counties of Kayonza and Mpungu. They address healthcare access challenges for nearby communities distant from BCH, particularly the Batwa. Byumba is approximately one hour from the main hospital, while Kanyashogye is a two hour drive away. Both clinics prioritize sustainable, high-quality healthcare with a strong emphasis on disease prevention.

US\$ 64,385 USD annually runs these clinics

Top Achievements:

- Provided outpatient care to an impressive 4,610 individuals, ensuring access to essential medical services.
- Successfully conducted 25 deliveries with an outstanding record of zero maternal deaths, emphasizing our commitment to maternal health.
- Expanded mental health services, serving 89 clients at Byumba HCII, a notable increase from the previous year's 46.
- Maintained consistent monthly cervical cancer screening at the unit, prioritizing early detection and prevention.
- Implemented routine malnutrition screening for every outpatient department attendee, enhancing overall health awareness.
- Empowered 1,908 mothers with family planning services, surpassing the previous year's figure of 1,300.
- Offered regular ultrasound scan services at the unit on a monthly basis, enhancing diagnostic capabilities and patient care.

AGRAPH OF FP SERVICES OFFERRED at BYUMBA HCII IN 2022-2023 AGAINST 2021-2022



Aspirations:

- Upgrading Kanyashogye health Centre 11 to health Centre 111 .
- Maternal and child health services having a separate building from OPD.
- Have an Electronic system for OPD attendances.
- Construction of descent staff accommodation houses at Byumba HC II.
- Acquiring a solar refrigerator.
- Improving storage facilities for drugs and other health center equipment.
- Minor theatre for minor procedures
- Have a fence around the facility
- Have 2 active radio talk shows conducted per year.
- Have electricity installed in the facility and staff quarters.



Out Patient, Dental and Eyes Program Area (OPD) Program Area

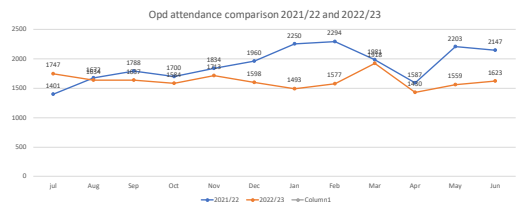
Goal: Any person with a health problem can access prompt and high quality Services including health promotion and education.

Our Out Patients Department (OPD) offers comprehensive health services seven days a week and serves as the primary point of contact for clients during the day. The dedicated team of staff including Medical Officers, Surgeons, Physicians, Gynecologists, and other specialists, ensures continuous 9-hour non-stop OPD duty. This has enabled us to attend to 23,292 clients, a significant increase from last year's 17,805.

US\$ 148,564. USD annually runs this program area

Achievements:

- Increased attendance at the youth-friendly clinic from 290 to 410, demonstrating our commitment to serving the needs of young individuals.
- Consistently provided care to an average of 175 clients per month in the chronic care clinic, ensuring ongoing support for those in need.
- Distributed 70 wheelchairs, enhancing mobility and quality of life for individuals living with disability, thanks to the Walkabout Foundation.
- Attended to 74 patients every month in the emergency room, compared to 65 patients last year, achieving an impressive survival rate of 99.6%, up from 99.4% last year.
- Maintained a fully functional ambulance and provided training to most nurses on the utilization of portable ICU equipment, ensuring timely and critical care.
- Through community health education efforts, reduced daily patient intake for dental checkups from 26 to just 13, reflecting improved oral health awareness.
- Sustained a bi-weekly orthopedic clinic for follow-ups and new patient assessments, ensuring continuity of care.
- recruited a pharmacy assistant, enhancing pharmaceutical services.
- Conducted support supervision and outreach clinics in Byumba and Kanyashogi, led by clinicians, with regular dental and eye outreaches carried out on a monthly basis.



Aspirations:

- Equip the rehabilitation centre
- Employ a nutritionist.
- Employ a physiotherapist mostly for chronic care patients.
- Have sustainable eye surgical camps at least biannually.
- Have independent eye and dental outreaches to communities and schools
- Foster collaborative partnerships with other optical centers to avail glasses in the eye clinic.
- Improve our drug formulary to encompass most of drugs needed by patients especially from specialized clinics
- Improve special clinics like palliative care through doctor led guidelines.

Adult Inpatient (AIP) Program Area

Goal: Provide excellent, efficient healthcare to treat disease and promote preventive health practices using evidence based medicine.

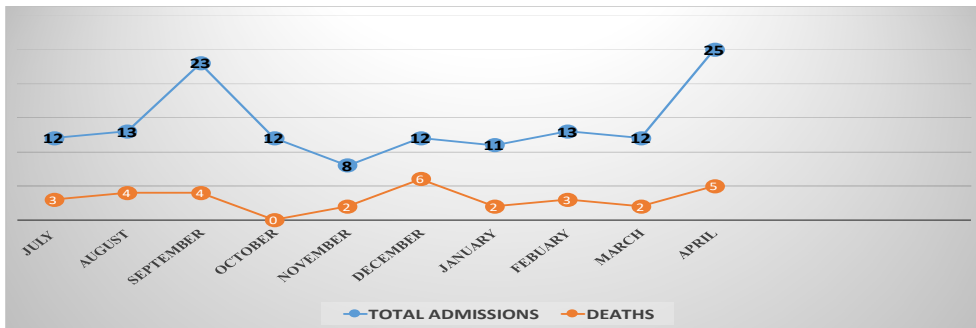
The AIP Ward serves as the admissions ward for patients aged 14 and above, encompassing medical, surgical, and psychiatric cases.. With 59 beds, it sees an average of 78.3 admissions monthly

We also have an intensive care unit and common conditions managed include;

Trauma leading to head injury, Acute renal failure, Organophosphate poisoning, Acute respiratory syndrome, Post-operative patients with derangement's in physiological parameters, Hypertensive emergency.

US\$ 309,700 annually runs this program area

A GRAPH SHOWING HDU ADMISSIONS Vs DEATHS SINCE JULY 2022



Top achievements:

- Recruited an Internist
- Reduced average length of stay from 3.7 days to 3.5
- Improved management of every critically ill patient by 80% using a nursing care plan.
- Acquired four new monitors in ICU
- Acquired a new electronic imaging system
- Acquired 4 gradian ventilators that can use the lowest air supply to help patients with respiratory distress.
- Got one new oxygen concentrator.
- Installed two shelves in the procedure room and changing room.

Aspirations:

- Getting ECHO machine phillips.
- Acquire a functional ECG and permanent metallic electrodes for people with heart problems
- Install a central monitor for monitoring critically ill patients
- Start dialysis services for people with acute renal failures
- Have a radio programme for health promotion.
- Have 2 separate rooms for acutely unwell psychiatric patients.
- Have at least five more nurses trained for intensive care and management of critically ill patients.
- Bells for easy communication especially for critically ill patients.



Diagnostics Program Area

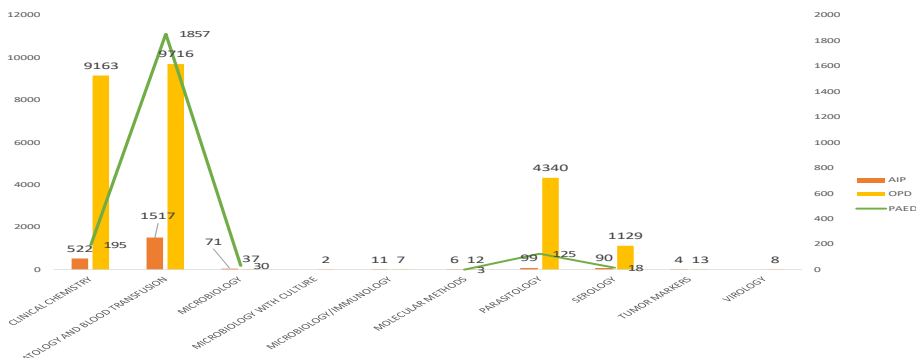
Goal: To offer affordable, sustainable and high quality lab, radiology and imaging services for better patient management.

Our Diagnostics program comprises two sections: laboratory and radiology (X-ray and Ultrasound), each situated in separate locations within the hospital.

We are equipped with modern technology to provide high-quality services for effective patient care. Additionally, we have partnered with Colgate University to conduct research on antimicrobial resistance in children under 5.

US\$ 103,260 annually runs this program area

Laboratory services utilisation by Tests requested by OPD, PEAD and AIP on the Electronic system



Top Achievements:

- 1 staff has been trained in Bio risk Management
- Maintained COVID-19 PCR testing accreditation by Ministry of Health Uganda
- Recruited 1 more lab technician.
- Procured a 5-part CBC analyser aimed to improving disease diagnosis and research.
- Received a state of art digital X-ray machine
- Procured filter for Water distiller, electrode probe, CO2 tanks & CO2 regulator with the aid of Colgate University AMR study collaboration
- Procured a set of Three CX23 microscopes aimed at improving malaria diagnosis in Pregnant mothers, research and capacity building.
- Acquired three microscopes.
- Procured and Installed electric bell on the lab for easy communication.
- Reduced viral load rejection rate from 2.5% to 0.02%
- Processing external samples.

Aspirations:

- Recruit a microbiologist to support laboratory quality of work
- Increasing no of people utilizing X-ray service.
- Wish to recruit both international and national post graduate students and research fellows in the department.
- To improve quality of Lab services by performing External/Internal quality control.
- To integrate all equipment with Lab LIMS
- To participate in Continuous research and innovations.
- HB Electrophoresis machine to minimize costly referrals of suspected Sickle cell disease patients.
- Cardiac ECHO probe.
- Acquire enzyme-linked immunosorbent assay (ELISA) machine

eQuality Health Bwindi Program Area

Goal: To ensure that all people in our catchment area can access quality health care irrespective of their financial means.

eQuality Health Insurance, an innovative community-based scheme launched in March 2010, utilizes burial societies, specifically the existing social structures of burial society groups (Bataka), as its enrollment units. To ensure effectiveness, 60% of households must contribute for group eligibility, mitigating adverse effects. Presently, 31% of our catchment area's population is enrolled in the scheme.

Top Achievements:

- The number of registered families in the scheme has impressively grown from 136 to 466 members.
- We have consistently fostered dialogue with key stakeholders, including parish coordinators, group leaders, and Bataka members, ensuring effective communication and collaboration.
- Notably, we've maintained a 100% subscription rate among the Batwa community through the Batwa Development Program (BDP).
- We have successfully nurtured strong and positive relationships with our clients and various stakeholders, including the Kamukama Foundation, BMCD, Diocese of Kinkiizi, lodges, UWA, government bodies, and other institutions.
- We conducted a productive parish coordinators meeting, addressing pertinent health insurance issues.
- Our impactful radio talk show effectively raised public awareness and understanding of insurance, furthering our mission.

Aspirations

- Partner with other health facilities in the district to improve access to medical care.
- Equipping eQuality Health Insurance office with enough shelves
- Increase eQuality enrollment to 30,000
- Continue to sensitise the public about the benefits of health insurance.
- Have electronic intra database that can be accessed by the satellite clinics
- Publish eQuality Health Insurance Research Annually
- Sensitise and Mobilise Kanungu District Council towards health Insurance.
- Scale up eQuality in the whole District of Kanungu.
- Have an Online registration of members into the scheme.
- Have enough protective riding gears
- Have medical Cards instead of medical books
- Make atleast 300 eQuality T-shirts for bataka leaders for motivation.
- Increase Church engagements(All church denominations)
- Have satellite clinics in distant places esp Kazinga in Kihiihi, Nyakinoni , and Kihembe in order to increase our enrollment
- Have all special groups enrolled



Administration Program Area

Goal: Effective governance that ensures achievement of organizational core values and, efficient support to deliver the Hospital Mission and Vision.

The Administration department is responsible for supervising daily operations, including financial management, strategic planning, budgeting, legal affairs, and HR management. We monitor performance and make decisions about future initiatives.

Last year, Dr. Ben Mbonye assumed the role of Chair of the Board of Governors, succeeding Rt Rev Dan Zoreka

Top Achievements:

- Equipped the Intensive Care Unit with ventilators
- Extension of the PBX system throughout the hospital offices
- Construction of a temporary kitchen and store.
- Strengthened the hospital farm with the piggery and cow projects
- Repaired the PBX system to ease communication within the organisation.
- Purchased two units for staff housing
- Construction of a new building to house physiotherapy services and a children's day care centre.
- Coordinated quarterly meetings with all heads of department under support services
- Timely assessment and management of risks that may affect the organization ranging from financial, Human resource as well as property and equipment
- Acquired an electronic school management system
- Started a baby center
- Held 30 community stakeholder meetings at parish and village levels in the entire District.



Stakeholder engagement meeting

Aspirations:

- To hold monthly heads of department meetings under support services
- Ensure that outdated policies and M.O.U s are reviewed
- Construction of a walkway to the staff cafeteria
- procure atleast 3 more staff units to accommodate around 15-30 staff
- Improve on staff motivation through improved salaries and allowances
- Preventative maintenance continued.
- Team building sessions for all staff under support services



BCH Leadership Transition in Pictures



Rt Rev Dan Zoreka (R) receives a token of appreciation from the new Chair Board Can Dr Ben Mbonye



Dr Owamukamaeli Asaph (L) swears in as the new Executive Director BCH.



Information and Technology Program Area

Goal: To implement and maintain excellent communications, data collection and management systems that meet the needs of BCH.

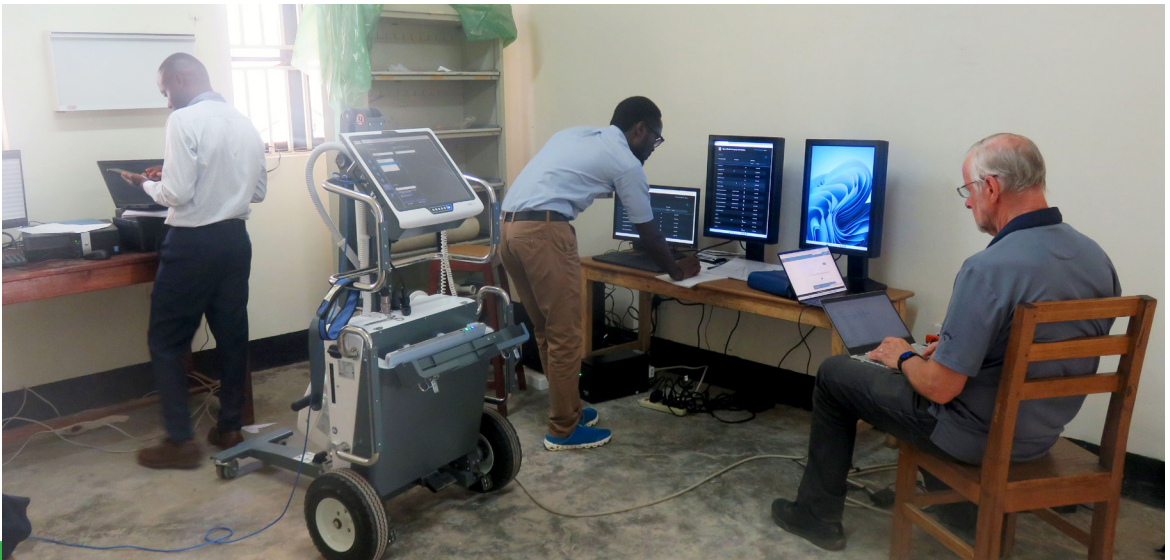
This program area is responsible for providing staff, patients and visitors with the latest in information and communication technologies and highest quality digital experience for the medical working environment.

Top Achievements:

- Extended Internet to the school Library
- Procured a robust Dura Last Power backup system in the server to curb power outages that lead to damaging of servers.
- Procured new laptops for both BCH & UNSB staff.
- Upgraded some laptops with SSD drives to increase performance.
- Acquired 2 robust PACS Servers with a 10TB NAS to help us archive Radiology Images.
- Ensured that system Software and Hardware are up-to-date and running on latest technologies including, updating and fixing bugs.
- Procured QuickSchool system for the nursing school awaiting for implementation.

Aspirations:

- Implement QuickSchool system for the nursing school.
- Deploy Equality mobile application to aid in outreaches and satellite clinics
- Fully integration of x-ray images in BHMS system
- Revise all reports in Finance system and modify it to cater for the current requirements.
- Integrate CBC and Chemistry machines into BHMS system
- Design and develop neonatal/pead chronic care system module as an extension of BHMS
- Modify existing adult chronic care system to cater for other chronic illness
- Design and develop surgery system module as an extension of BHMS system.



The IT team deploying the digital Xray System

Chaplaincy Program Area

Goal: To ensure excellent pastoral ministry and provide an environment for spiritual healing among the staff, patients and neighboring communities.

The Chaplaincy's role contributes to the broad objective of health as a state of complete physical, mental and social well-being and not merely the absence of disease or infirmity. The department is headed by a hospital chaplain.

Top Achievements:

- Organised and conducted night ministry.
- Conducted outreach ministry in neighboring schools for evangelism and career guidance.
- Maintained our spiritual support to patients through prayers on wards
- Maintained staff involvement in leading church Sunday service
- Organized two family church services
- Good Samaritan fund has supported 527 needy patients compared to 330 in the previous year.
- Conducted youth conference.
- Maintained different functional chapel committees with well-defined roles. Such as chapel council committee, different fellowship committees.
- Held all chapel committee meetings as prior planned

Aspirations:

- Training 40 people in saline process which trains, and coaches healthcare workers to skilfully and confidently assess where a patient is in their journey towards faith in Christ.
- Train atleast 10 people in learning musical instruments numbers
- Staff retreat and members of living streams choir having their own retreat at least once a year.
- Enhance fundraising to increase income for the support of chaplaincy activities more particularly good Samaritan fund.
- Purchase a classic uniform for outreach ministry.



One of the spiritual growth youth conference at UNSB

Operations Program Area

Goal: Effective and efficient functional systems.

Top achievements:

- Construction of a physiotherapy and children's centre
- Acquired a new ultra sound machine. Thanks to Health for All EV Germany for the donation.
- Coordinated shipment of medical equipment.
- Ensured that hospital and satellite clinics acquired valid operating license by applying in time.
- We have supported the medical team during camp preparations by providing the logistical needs
- We have managed to maintain the hospital farm both goats and cattle project and we were blessed with a calf and 4 kids during this year of reporting
- We purchased a new fridge for the drug stores.
- Tinting of window glasses for different wards to prevent infection and also to increase privacy.
- Maintained all our fleet in good conditions
- Ensured that the drugs that needed/need cold chain and refrigeration were/are kept as required

Aspirations:

- Improve management of sewage by construction of a sewage treatment plant (Lagoon) (240,000 USD)
- Equip the Laundry with more washing machines to address the demands created by the increasing numbers that use hospital linen. Cost US \$3,290
- Extend the national grid electricity to the satellite clinics.
- Recruit a fulltime bio-medical engineer.
- Procure generator capacity of 150 KVA to meet the high electricity demands of the hospital
- Install compound flood lights for security enhancement.
- Expand the hydro plant water reservoir
- Recruit a pharmacist



The hospital troop carrier ready for a combined community outreach

Human Resources Program Area

Goal: To recruit and retain the best available staff at every level of the organization.

This program area is in charge of hiring staff, providing them with training, fostering partnerships between offices, and handling any issues that arise about employees. We work diligently behind the scenes to ensure BCH runs efficiently. Our goal is to have a team of motivated employees who are devoted to achieving our purpose and vision. We currently employ 225 people within our multidisciplinary workforce.

Top achievements:

- Supported 19 employees with financial aid for additional training, and 5 are on work and study. This is consistent with our 2025 vision.
- Sustained working partners in providing capacity building for Human Resource for Health (HRH)
- Recruited more staff; for Uganda College of Health Sciences Bwindi.
- Maintained & supported volunteers programme.
- Filled gaps caused by exited staff .
- Recognised long term serving staff through rewards. (11 staff for having served 5 years and 5 staff for serving 10 years).
- Provided Maternity, paternal and annual leave to all eligible staff.
- Maintained partners providing capacity building like Intra Health/UPMB.
- Reinstated 7% salary payments deductions
- Timely payments of employees, volunteers
- Hosted 4 nursing interns.
- Increased staff facilitation for off station duties.

Aspirations:

- Increase staff accommodation (Construction of senior quarters)
- Increase Clinicians salaries by 30% to match what other similar organizations pay
- Hiring Physician. Cost \$17,365 USD annually
- Recruit a full-time Gynecologist for a full-time service of Obstetrics and Gynae cover.
- Hiring Biomedical services team for our equipment maintenance (Part-time)
- Training Ophthalmologist for comprehensive eye services.
- Sourcing of 2 RCGP – Doctors (Volunteers)
- Recruit ICU and Dialysis Nurse (2)
- Recruit a urologist.



Some of the staff attending CPDS



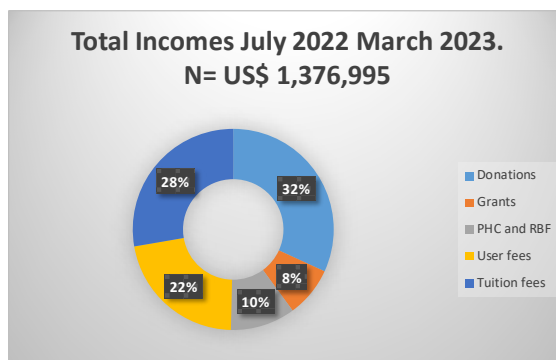
Accounts Program Area

Goal: Effective involvement in raising financial resources for the hospital, efficient management of these resources and Quality / Timely financial reporting.

Our financial accounts are created yearly following a thorough evaluation by independent auditors; at the time of writing, those auditors are BVL & Co Certified Public Accountants (Kampala). In the books of accounts, revenue and expense are recorded. Our revenue comes from user fees, student tuition, conditional funds from the government, and other grants and donations we've received throughout the course of the fiscal year. Each year, an audited accounts report is published on our website.

Top Achievements:

- Maintained a record of all debtors arising from treatment received, and include debtors in our periodic financial reports.
- Produced a quarterly Income/Expenditure report for some programme areas.
- Produced periodic accountability reports to partners.
- Received all income (donations, sales & user fees) received either in cash or into the BCH bank account.
- Maintained a price list that is updated and with changes that meets the current situation at the time.
- Produced bi – annual reports to the hospital Management and Board
- Maintained timely payment of staff salaries.
- Facilitated external audit process.
- Apportioned all income and expenditure to programmes or projects as designated by the donors.
- Maintained good relations with our partners; Bank, District, URA, NSSF, medical and none medical suppliers, and contractors.



Aspirations:

- Completion and installation of an electronic system that would be in position to automatically link patient bills and services.
- Increasing the local income contributions towards our operating expenses to at least 60%. Currently at 45%.
- Raising enough funds for human resource costs to at least reinstate salaries to pre Covid - 19 situation or even improve it to at least match the current inflation effects.
- Raising funds for staff housing.



Communications Program Area

Goal: To keep positive image of the hospital and her training institutions before all supporters/partners and be able to raise enough funds to meet the needs for both capital and running costs.



Dr Scott (in a clinical coat) welcomes clergy from the North Ankole Diocese

Top Achievements:

- In May this year, we fundraised for purchase of microscopes to boost microbiology department.
- Received a delivery bed, courtesy of health for all.
- Received an ultra sound scan machine
- Through fundraising for scholarships, all finalist clinical students, who had debts, were cleared and four more have been raised.
- Received ICU equipment's through partnership with AKP, Project cure and Rotary international.
- Some of the staff went to USA for relation and collaboration.
- Successfully held UNSB's second graduation
- Fundraised for 2 CPAP machines. Thanks to Elaine Birchal.
- Maintained partnerships with tour lodges and companies i.e. wild frontiers, A&K supporting salary of staff.
- Secured funding for purchase of some staff housing units.

Aspirations:

- Continue fundraising for an for oxygen plant.
- Fundraise for a CT scan.
- Secure more funding for staff accommodation
- Secure more equipment for ICU and imaging departments.
- Hold a mega anniversary celebration to bring back some of the past employees and volunteers in November.
- Start a crowd funding website for some of the elective needy patients.
- Generate plans for starting air ambulance services.



Incinerator donated by USAID to help with waste management at the hospital



some of the ICU equipment donated by Rotary International, Project cure and AKP

Physiotherapy Services at Bwindi Community Hospital



Infrared lamp being used in physiotherapy. This light is useful in reducing pain



Recumbent exercise bike



A patient being massaged in abid to reduce back pain



Our well equipped physio room



The newly acquired delivery bed



The new X-Ray room



Our Funding Priorities

Budget requirements for high level service delivery

- USD \$161,700 annually; maintaining the child health department with a full-time pediatrician.
- USD \$274,467 annually; maintaining the sexual and reproductive health program area with full-time obstetrician.
- USD \$230,245 annually; maintaining the surgical services program including a full-time specialty surgeon.
- USD \$209,879 annually; maintaining the community health and batwa services.

Capital projects:

- USD \$514,300: for a construction of one health lab
- USD \$100,000: for a CT Scan to help with diagnosis
- USD \$130,000: builds one unit for senior staff housing. We need six units.
- USD \$100,000: for an oxygen plant, so far raised US\$27,000
- USD \$457,143: for a hostel for students accommodation.

How you can support our work

Direct wire transfer

Account Name: Bwindi Community Hospital

Bank: Stanbic

Branch: Kihiki

Account Number: 9030008175194

Sort Code: 045360

Swift Code: SBICUGKX

In the USA, make a tax deductible donation to: The Kellermann Foundation
Email: info@kellermannfoundation.org
www.KellermannFoundation.org/donate.htm

Or

Abercrombie & Kent Philanthropy

Link: <http://www.akphilanthropy.org>

In the UK,

REACH BWINDI

<https://reachbwindi.com>

In Germany,

Health For All Uganda e.V

Tukustr.39e, 50825 Koln, Germany

Link: <http://www.health-for-all-uganda.com>

Please earmark the donations for use at Bwindi Community Hospital.

Bwindi Guest House- The hospitality arm of Bwindi Community Hospital



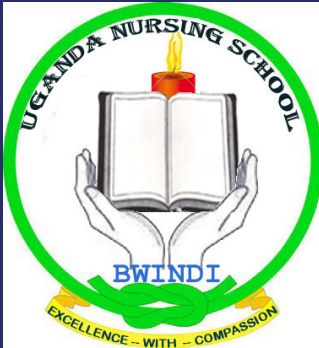
Located very near the gate to Bwindi Impenetrable National Park, Bwindi Guest house is in the ideal location for enjoying all that this region of Uganda has to offer. Whether your plans include volunteering at Bwindi Community Hospital, trekking the mountain gorillas or simply relaxing we are the right place for you. We offer a wide range of self contained , or shared accommodations at a rate of US\$ 70 per person, per night full board.

Contact us

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